



March 20, 2020

Re: NY DEC: Volatile Organic Compounds (VOC)/Solvent Metal Cold Cleaning Products
Effective Date: December 1, 2020

Dear Customer:

As you may have heard, the New York State Department of Environmental Conservation (DEC) recently passed a regulation that affects current cleaning processes that use solvents and equipment (such as sinks or rinsing machines) for both metal and non-metal parts. The change was intended to reduce Volatile Organic Compounds (VOC) emissions into the atmosphere. As a result, on **December 1, 2020**, New York State based businesses may need to find an alternative that meets these new requirements. We have included a summary of the change in the regulation and some FAQs for your convenience.

What does this mean to your business if you currently use solvents and a parts cleaner? You may be required to switch to equipment that uses an aqueous/water-based cleaner. Fortunately, Heritage-Crystal Clean, LLC (Crystal Clean) offers a variety of aqueous solutions that will fit your needs and allow you to remain compliant when the regulation goes into effect. Crystal Clean has been a leader in water-based cleaning options for almost two decades. Our partnership and eventual purchase of Mirachem, a company with over 40 years' experience in advanced aqueous technologies, allows us to provide products for virtually every cleaning need. Mirachem products, make compliance with these new regulations even easier. Please visit our special resource page online at Mirachem.com/NYair to learn more.

Also, Crystal Clean provides more than just aqueous/water-based cleaners! We offer state-of-the-art equipment, like our patented combination cleaners. Our trained experts can help show you how to make your cleaning job faster, easier, and economical. Please visit our web page to learn more about our full range of products and environmental services at Crystal-Clean.com.

Our Sales and Services Representatives will be providing further information during upcoming service visits. We can help you select the right chemistry and equipment to meet your cleaning needs and stay in compliance with the New York regulations. Please feel free to contact your local branch manager for questions or support at (1-877-938-7948).

Sincerely,

Heritage-Crystal Clean, LLC